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Enhancing Class XI students learning of Economics Using Peer and Self-Assessments

Author: Tshewang Dorji Teacher

Abstract

Assessment is the engine that drives learning and can track the student's progress. Peer and selfassessments are essential aspect of 'assessment as learning' within formative assessment. This action research explores the effectiveness of peer and self-assessments in enhancing Class XI students learning Economics. All 80 students (XI Commerce and XI Arts) participated in the action research. The quantitative data collected through an aptitude test was analyzed using Microsoft Excel for frequencies and percentages. Qualitative data collected through journaling and FGD were analyzed using themes and subthemes. Reflection formed an integral part of the two cycles of implementing the intervention strategies. The study revealed that peer and self-assessments provide opportunity for students to assess their peers' and their own performance. It also serves to assess the progress made by the students. Therefore, the study recommends teachers to include peer and self-assessment in their student assessment process. However, carrying out peer and self-assessments can be a bit challenging for teachers due to the work load, large class size, wide syllabus coverage, exam oriented curriculum, and student competency in assessment practice.

Keywords: Peer assessment, self-assessment, students, learning

Introduction

Globally assessment is one of the topical issues in the sphere of education and Bhutanese education system is no exception. Education is a learning cycle without an end. In recent times, many schools have undergone significant transformation in their pedagogy and assessment practices. However, in Bhutan teachers are thought of as a source of knowledge. As a result, the learning process is dominated by teacher centered approach both at the primary and secondary education levels (Sherub, 2012). The students passively listen and teacher disseminate the information. Teacher centered and textbook-based learning was not meaningful, and considered obsolete in a globalized society. Rapidly changing socioeconomic, political and technology often make textbooks and articles outdated soon after its publication. On the contrary, constructionist learning design is centered on the idea that learning is a process of making something that makes sense in real life (Lillejord et al., 2018).

The quality of classroom instruction and assessment practice determine the quality of education and engagement of students. The use of poor classroom instruction and assessment with teacher centered approaches can deteriorate the quality of education (iDiscoveri Education & Royal Education Council, 2009). For example, a teacher might have many years' experience, but the experience would mean insignificant in the learning process if the teacher keeps repeating the same thing without bringing innovation and change in pedagogical practices (Boris, 2020).

Dechencholing Higher Secondary School, as one of the 22 schools implementing the Bhutan Baccalaureate (BB) education believes assessment as the engine that drives student learning. The use of Peer Assessment and Self-Assessment techniques are frequently used in the BB education. The learning approach of BB recognizes that each individual possesses a unique and budding system of knowing and actualizing

Literature Review

Assessment is a fundamental component of learning since the time of Socrates (Wiggins, 1999). The term assessment is derived from Latin word "assidere" meaning "to sit beside" (McTighe & Ferrara, 1994). Rogers (2003) outlined that the goal of democratic education is to assist students to become individuals. Involving learners to assess other works and assess their own works deepen their learning (Race, 2010). Peer and Self-Assessment are important aspects of assessment for learning practice and they inform teachers on what worked and what needs more effort. Assessing other's works or their own work can help students develop their understanding of learning objectives and success criteria. The various research has shown that the students who were taught through peer and self-assessment make more progress when they are actively involved in their own learning and assessment (Ndoye, 2017). Logan (2009) explored how peer and self-assessment enhances teaching-learning effectiveness. The study revealed that the peer and self-assessment have positive effect on student learning through self-confidence and reflecting thinking.

Peer assessment is a formative as well as can be summative assessment of learners by other learners. According to Reinholz (2015, p.1) peer assessment is "a set of activities through which individuals make judgment about the work of others". With peer assessment, students will not have to wait for their teachers to give feedback on their work. Students can get fellow students to give feedback about one's work. Peer feedback increases opportunity to get feedback and apply the assessment criteria to assess progress and improve work. It helps both the feedback giver and the receiver to continuously monitor work quality and thereby produce better quality work.

Self-assessment is a formative assessment of students by themselves. Self-assessment becomes more meaningful with clear criteria by which students can assess themselves. Once the students are clear with criteria, they can continuously assess their own performance and make improvement. Bourke and Mentis (2011, p. 859) define self-assessment as a process where "students are directed to assess their performance against pre-determined standard criteria ... [and] involves the students in goal setting and more informal, dynamic self- regulation and self-reflection". Self-assessment allows students assess their own performance given a criterion. Self-assessment helps the students know the extent of their abilities and work to improve upon them without the need of a performance appraiser. It promotes students become a critique of self, self-reflective and take ownership of learning. Self-assessment is advantageous because it does not require a student to wait for someone to assess and provide feedback, but can cross-reference one's work with the intended outcomes and continuously keep improving it.

Both the peer and self-assessment practices among the students can promote a belief and motivation to control and direct their own learning and focus necessary efforts for learning achievements. Peer and self-assessment consist of continuous, time saving revision and improvement of one's performance. Under peer and self-assessment students assess each other and themselves, thus reducing too much dependency on teachers to give feedback. Students take greater responsibility for their own learning with assessment criteria and reflections. Peer and self-assessment have the potential to enhance lifelong learning practice and also equip students with necessary skills for peer and self-assessment with objectivity. The definition outline that the peer and self-assessment help to promote learning through a sense of internal responsibility for their own learning (Yorke & Longden, 2004).

The peer and self-assessment on learning has attracted the attention of researchers. The prior research on assessment in general, as well as peer and self-assessment, on driving student learning (Cheng & Warren, 2005; De Grez, Valcke, & Roozen, 2012; Kearney, 2013; Rust, Price, & O'Donovan, 2003. Similarly, Winne (2003) found that peer and self- assessments reinforce a self-regulated learning atmosphere. Similarly, Logan (2009) found that peer assessment gives a better understanding for

students on assessment criteria and leads to deeper learning. Peer and self-assessment makes students more critical and reflective about their task. According to Boud (1989) both peer and self-assessment emphasis on the development of student autonomy. As a result, students are able to plan and manage their own journey of learning, or process of becoming lifelong learner.

In the study by De Grez, Valcke, and Roozen (2012) there is a significant learning gains for students as a result of being engaged in peer and self-assessment. Planas Llado et al. (2013) found that peer assessment gives a higher level of motivation, sense of confidence and engagement and change attitude of students. Topping (1998) state that peer assessment has positive effects in terms of achievement and learning among students.

The reviews on self- assessment (Boud & Falchikov, 1989; Falchikov & Boud, 1989) found students take more responsibility for their learning. Dochy, Segers, and Sluijsmans (1999) reviewed 63 studies and surfaced positive findings of self-assessment. Students obtaining a higher percentage of scores beside engaging students in independent learning. Self- assessment promote problem solving, self-reflection, and ownership of learning against criteria related to a learning goal.

Bourke and Mentis (2011) found that self-assessment foster student involvement in learning and provide appropriate learning opportunities to all students. Self-assessment engages the student as an active participant in own learning rather than waiting for others to intervene. There are various examples of peer and self-assessments such as discussion, anonymous feedback, journal, learning and response logs, observation, sharing with another pair and online quizzes and poll. Struyven, Dochy, and Janssens (2002) argue that peer and self-assessment brings deeper learning when peer and self-assessment are not used as summative tasks or to assign a grade. When peer and self-assessment are used as formative, it fosters conducive environment to engage students in their own learning. Formative assessment actively engaged students in learning. Students become aware of learning gaps and address gaps by finding more resources. Peer and self-assessments are part of modern human resource management practice.

The literature review on peer and self-assessment promote learning, problem solving and critical thinking gains, it is very important for teacher to understand the ways in which students think about peer and self-assessment help them learn. The peer and self-assessments is theoretically strong, that emphasis students constructing knowledge within a formative learning environment. With peer and self-assessment, learning is more fully integrated with assessment. Ideally, students should grow up using peer and of self-assessment throughout their life and thereby create an earning society.

The independent learning and the ability to take responsibility for own learning does not happen automatically. Therefore, according to Cohen et.al (2010) under the peer and self-assessment teachers need to support and create avenues such as teacher: (i) plan peer and self-assessment opportunities through pair and share opportunities, (ii) explain the intended learning outcome behind each tasks, (iii) provide criteria to assess work, (iv) train learner to asses work of peers and their own work, (v) use appropriate language, (vi) discuss and reflect on problem solving strategies and evaluating approaches, (vii) constantly encourage learner self-reflection on learning, (viii) guide learner to identify their next steps, (ix) provide examples of work that do/do not meet the criteria.

Situational Analysis

Poor performance of students in Economics in the Bhutan Higher Secondary Education Certificate examination is a serious concern for teachers of Economics (Dorji, 2021; Dorji, 2019). This poor performance has forced students to opt for other optional subjects such as Media Studies, Environmental Science, and Agricultural Studies. Students find easier to comprehend and score good marks in these

optional subjects although these subjects have poor ability rating for higher education admission in the colleges in Bhutan. Some schools have stopped offering economics at all because students' low scores affect the average (Dorji, 2021; Rinzin, 2019) and ranking of the schools. The MoE Notification/ Circular No. MoE/DCPD/SS-Eco (16) 2021-2022 (Subject: Economics to be a mandatory subject from 2023 Academic Year), dated September 25, 2022, notified all schools that economics will be a mandatory subject for classes IX to XII from the academic year 2023.

As an Economics teacher, my teaching-learning process was more of teacher centered approach with a concentration on covering the syllabus. I often use unit tests and unannounced class tests to find out the learning level of students. I have seen that these assessment practices do not impact much on students' learning progress let alone bringing improvement scores in the tests. Thus, I realized that I need to revisit my assessment practices to enhance student learning. My motivation to review my assessment practice is as a result of the shift towards competency-based assessment at the national.

The Bhutan Professional Standards for Teachers, 2019 entrusts the use of formative assessment strategies by teachers. In 2021, the Ministry of Education replaced the summative assessment for Pre-Primary to class III with pure formative assessment to assess students. An individual student portfolio containing learning progress, work sample, personal traits, intervention etc. are maintained by teachers to evaluate students learning and progress (Ministry of Education, 2020b).

Therefore, there is already a better understanding of the use of formative assessment to drive learning in students.

The development of effective peer and self-assessment can take time and effort. It is to fill such a gap in Bhutanese school that the current study intends to explore academic performance and student perceptions of the ways and means through which self and peer assessment can help support and enhance learning. The action research can provide evidence in terms of peer and self-assessments. This action research uses Peer and Self-Assessment strategies to enhance learning, empower students to take ownership of learning, enhance collaborative approach for mutual support and self-reflection in class XI students of Dechencholing Higher Secondary School. Peer assessment activities bind students together into a learning community into make a lifelong learner. Peer and Self-Assessments have emerged as formative assessment for teaching-learning process in many other countries as it empowers students autonomous lifelong learning (NCERT, n.d.) and not just learn to answer questions. Students are central in both peer and self- assessment.

Objective

Through this action research I want to understand the use of Peer and Self-Assessment strategies in promoting learning by understanding in students through a two-cycle practice of the use of these assessment strategies in teaching Economics in Class XI in Dechencholing Higher Secondary School. Specifically, I want to achieve the following objectives:

- 1. enhance my understanding of the use Peer and Self-Assessment strategies to support learning Economics;
- 2. use Peer and Self-Assessment strategies with class XI Economics students;
- 3. improve my practice of the use of Peer and Self-Assessment strategies in enhancing students learning, based on the students' experiences and feedback.
- 4. surface challenges arising using the peer and self-assessment in the Bhutanese classroom.

Research Question

Can the use of Peer and Self-Assessment strategies improve learning of Economics among class XI students?

Competence

This action research is the collaborative effort of all Economics teachers of Dechencholing Higher Secondary School. The teachers attended a three-day workshop on action research organized by the school and supported technically by the then Royal Education Council and the Thimphu Thromde Education Sector in 2019. The researchers will be referring the 'Guide to Action Research: Enhancing Professional Practice of Teachers in Bhutan' by Royal Education Council in 2019 to carry out this action research.

Critical Friend

The Head of Business Studies Department and Vice Principal were the critical friends. They have both studied action research during their Master's Degree. Due to having fewer teaching periods, they will be able to support the researchers.

Methods

The action research is exploratory in nature and used mixed method approach through use of an aptitude test, journaling and focus group discussion.

The data was collected through pretest and post-test through the use of aptitude test towards peer and self-assessment strategies.

In the duration of three weeks, the interventions were implemented twice, each cycle well integrated with reflection on the success and challenges of the peer and self-assessment strategies used.

Population and sample

All 80 students of class XI Commerce and XI Arts in Dechencholing HSS under Thimphu Thromde participated in the action research.

Data Collection Tools

i. Pretest and Posttest

Aptitude test

After the implementation of the three -week intervention program, aptitude test was conducted on June 17, 2022 to evaluate the effects of the interventions (peer and self-assessment). The aptitude test consists of 5-Point Likert Scale (5=Strongly Agree, 4=Agree, 3=Neutral, 2= Strongly Disagree, 1= Disagree) administered to each student.

Intervention

Informed by the literature review, a mix of peer and self-assessment strategies such as

- i) observation and feedback,
- ii) use of criteria for task assessment,
- iii) discussion using relevant Round Robin, RoundTable, Think Pair Share,
- iv) anonymous feedback,
- v) sharing with another pair, and
- vi) journaling will be used with students for three weeks.

Economics lessons marked with tasks and activities were taught using the aforementioned peer and selfassessment strategies for the Economics period for a stipulated duration of 50 minutes from Monday to Friday.

ii. Journaling

A record of the peer and self-assessment strategies used in each 50- minute lesson was recorded in the form of a journal. According to the Choeda et. al (2018) journaling serves as an event reminder during the analytical and evaluative phases of action research. Students' journals were reviewed to understand their experience and accordingly the upcoming peer and self-assessment strategies were planned and implemented. Journaling helped the researchers to engage in reflective thinking and generate further questions (Bybee, Powell & Trowbridge 2008) based on the review of students' journal.

iii. Focus Group Discussion (FGD)

Three FGD were held with randomly selected students in groups of five students each for both class XI Commerce and XI Arts. The FGD helped understand the impact of the peer and self-assessment strategies in improving students' attitude towards Economics and learning. The FGD also revealed the effectiveness of the strategies used during the three-week intervention programme.

Data Analysis

A descriptive analysis of the data collected through aptitude tests 1 were carried out using Microsoft Excel for frequencies and percentages and comparison of results for effectiveness of the intervention strategies. The results were presented in the form of tables and figures.

Qualitative data collected through journaling and FGD were analyzed by using coding to identify themes and subthemes. The findings were presented in the form of descriptions. To authenticate the results and findings the data collected through pretest and post-test, journaling and FGD were triangulated.

Refection were carried throughout the two cycles of the implementation of the intervention strategies. The reflection process was useful in strengthening the understanding and use of the peer and self-assessment strategies employed.

Ethical Clearance

Ethical Clearance was sought from the school management. Students of Class XI Commerce and XI Arts were briefed on the Ethics and Integrity of the Action Research and were assured of no obligation to be part of the research or of any implication in case some of them did not want to participate. All students agreed to be part of the action research.

Findings

According to Dorji's (2020) study, there is an absence of authentic assessment in the Bhutanese secondary education. Peer and self- assessments and other forms of formative assessments are rarely practiced. The assessment was used directly for the promotion of students to higher classes. The students' journals revealed that the students were not aware of peer and self-assessment. On further probing, only 3 percent of students shared that only one teacher in their past middle secondary school gave task to carry out self-correction with limited guidance, instruction and rubrics.

After the intervention program, the total mean for all items in the aptitude test was 3.8 out of 5 as depicted in Table 1. Most of the student participants chose 'agree' for almost all the items. In terms of; self-assessment is helpful when there is a criteria/ rubric, and peer assessment is easy to carry out when there is a criteria/ rubric, the results was 'strongly agree'. This reveals that the students' level on aptitude test 1 towards intervention program falls in the (agree) category on the Likert scale. The students had a positive opinion towards the peer and self-assessment.

Table 1

Summary of Aptitude Test

SN	Item		SD	Rating	%
		Mean		-	
1	I know what peer assessment is.	3.6	1.2	Agree	71
2	I know what self-assessment is.	3.6	1.2	Agree	71
3	I know how to carry out peer assessment.	3.6	1.1	Agree	72
4	I know how to carry out self-assessment.	3.6	1.2	Agree	71
5	I have experience of using peer assessment.	3.8	1	Agree	76
6	I have experience of using self-assessment.	3.7	1	Agree	74
7	I am honest when I use self-assessment.	3.8	1.2	Agree	77
8	I am honest when I use peer assessment to assess peers.	4.4	0.6	Strongly	80
				Agree	
9	Self-assessment is helpful when there is a criteria/	4.1	0.9	Strongly	82
	rubric.			Agree	
10	Peer assessment is easy to carry out when there is a	4.2	0.8	Strongly	84
	criteria/ rubric.			Agree	
11	Self and peer assessments help me become responsible	3.5	1.2	Agree	71
	for my learning and that of my peers.				
12	I prefer self and peer assessment to teacher assessment.	3.6	1.0	Agree	72
13	Through self and peer assessments I have become	3.9	0.8	Agree	78
	more reflective of my learning.				
	Total Mean for all items	3.8	1.0	Agree	75.3

While discussing on peer and self-assessment on criteria/ rubrics, all student participants share that it is easy to carry peer and self-assessment when there is a criteria/ rubric. However, students are often unfamiliar with marking criteria. On further probing, students prefer verbal feedback on peer assessment. The verbal feedback works better than written feedback. Evaluation and suggestion are often given in verbal according to the students' journal. According to Race (2010) when students used peer and self-assessment criteria framed by themselves, students take ownership of the need to learn and ownership would be at its best.

Peer and self-assessment consist of revision and improvement. Students become lifelong learner in assessing and providing feedback to others, and also equips them with necessary skills for peer and self-assessment. The FGD revealed that peer and self-assessment provide an avenue and opportunities to engaged more, and help each other on the homework and classwork. After the peer and self-assessment, students gain more knowledge about the concepts or the lesson. According to FGD, student participants shared that the peer and self-assessment promote the sense of ownership and responsibility towards their own learning. With responsibility, learning is enhanced and students become more enthusiastic about the learning.

The peer assessment is considered as a valuable opportunity and helped the students to identify their errors from different lens. One student said, "Before I used to think that my assignment or homework were perfect and right. However, after peer assessment, I found my peer gave constructive feedback on my work. It clarifies doubts for me that I was not sure about it". The peer comments could pinpoint unclear parts in the question and answer. Another student remarked that, "even though I do not completely understand the economic concept discussed in the classroom. however, during the peer and self- assessment I could use others feedbacks, suggestion and explanation to understand economic concept.

The journaling revealed that peer and self-assessment helped students learn better and in return it help

students to evaluate their homework and assignment. The requirement, expectation and evaluative skills are needed to address the learning gaps.

After the peer assessment, students find easier to identify their strength and weaknesses in their own task and can make necessary changes. Some of the observation in journal were that peer and self-assessment allowed students to know their strength and weaknesses. Three student participants said "If we miss answer or discussion in the task, we would go back to our work and revise it again".

During FGD three student participants also said that "I know my strength and weakness during the peer and self-assessment". One students said, I am embarrassed to ask question or clarify doubts or get help from the teacher. During peer and self-assessment, I try to clarify doubts with peers. As a result, I become more critical and active students. The remaining student participants did not disagree but were neutral. After the peer and self-assessment, some students are found more critical of the work than teacher would be.

During FGD, student participants shared that peer assessment helped students in promoting collaboration. Collaboration benefits all students, as well as supports all peers in their learning. According to my critical friend, some students take more responsibility for their own learning and also for the learning of peers. With learning responsibility, students become active and thus prepare students to become a lifelong learner. It also provides a better avenue for understanding and practice economics content, concepts and skills.

Beside the advantages, although peer and self-assessment has number of issues. During FGD student participants shared that many students have limited ability and confidence to assesses their peer tasks and they fear about peer criticism. One student participant shared that "I face difficulty to evaluate my peer work effectively. Sometime my feedback was damaging". Two students said that good peer relationship and friendlier peer provide outstanding feedback. Students are not skilled enough to evaluate peer tasks. The absence of teacher input to the evaluation process lead to misinformation about peer and self-assessment.

The critical friend and researcher observed that only few students were internally inconsistent and lenient. Such students believe that the assessment is the job of the teacher and fail to use feedback. Some students do not take assessment process seriously. During FGD, one student participant complains that peer and self-assessment required hard work. The students have to think and make good judgements, and that it's tiring. I'm bushed at the end of a marking session. Some believe students markers are unfair or inaccurate.

Reflection

While using the peer and self-assessment a teacher needs to model the assessment process and explain the purpose. I demonstrated how to give constructive and actionable feedback and comments both verbally and through markings. I showed a few examples of work from unknown students and sources. I noticed that this allowed the students to get accustomed to the process before they were assigned to evaluate and comment on the works of their classmates. I observed that by showing examples of work without or with criteria can help students understand fully what is required and the different approaches of achieving success. The whole class marking was used for discussion and sharing.

Critical friends and I observed that the peer and self-assessment required time and effort. Initially, students faced difficulty while some were bored, and others demanded more time. Once embedded into learning, peer and self-assessments motivate students to move forward in learning. After peer and self-

assessment, students needed to be given sufficient opportunity and time to make improvements. As the intervention progressed, students initiated efforts to acquire knowledge and skill without relying much on teachers and peers.

It was observed that peer assessment should be introduced early for students to get used to and understand the purpose and benefits fully. When students were comfortable with the peer assessment purpose and process, then the teacher and students could move to using self-assessment. Having assessed the peers' work, students often find it easier to identify their weaknesses, and make improvements. Some students talk to one another, discuss over their works to make changes and improvement in their respective works. I also found that using peer and self-assessment saves time for the teacher in carrying out assessment of students works. Students were able to provide feedback that their classmates found were useful in improving their work. In many cases marking accuracy was often questioned. This however should not be an issue as students can request the teacher if they are not happy with the marking. The use of rubrics and other guidelines should also be useful to minimize discrepancies with peer and self-assessment.

I doubt whether results from peer and self-assessment could be used for important decision makings such as certification, pass/fail, or placement purposes. Under such mechanism collaboration with peers, feedback, a supportive learning environment is required. The desire to seek feedback depend on the supportive learning environment, academic culture and the ability of the student to collaborate and support each other. In this AR, peer and self-assessment was prepared and implemented as formative assessment to enhance learning and not to grade. There was no grade involved in this process. As a result, many students were found less motivated to learn and complete their task as they were not graded.

There is limited peer feedback in the noted book such as very good and excellent. Some students were reported as feedbacks are not helping peers in accepting criticisms. Sometime it created misunderstanding and became too personal. Students compared their tasks with others and become demotivated. There were also cases, where student got a lot of feedback but failed to incorporate in the learning process. Many students did not seem to take notice of the peer feedback and made much less use of it while some made good use of the feedback they received.

Like the old adage 'you can take a horse to water but you can't make it drink' there were some students who were inconsistent in completing the task on time. The students knew that no high-stake decisions were going to be made based on their peer and self-assessment.

The language proficiency, lack of training in peer and self-assessment was the main barrier on the accuracy of peer and self-assessment. The students seem to value instant oral feedback. Awareness and enough practice in the peer and self-assessment would help students make better reviews of their peers and self.

Other potential challenges to the successful implementation of peer and self-assessment were time constraints, lack of confidence to assess accurately. On occasional instances, some students fail to return the reviewed task by the specified timeline due to unavoidable circumstances, or where students were absent during the instruction hours. The applying of peer and self-assessment in complex problem-solving is more challenging for the students.

Peer and self-assessment would be easier with the use of technology in the classroom. However, due to limited technology resources in school, the use of technology was limited. Technology not only include

the use of computer and phone, but it also includes a variety of resources- audio visual, video clips, TV programme, machine and equipment.

Therefore, as a researcher I felt that it is important that students understand that learning journey is different for different students. It is also important for students to admit their weakness without risk to their self-esteem. According to Topping *et al.*, (2000) peer assessment is an arrangement for peers to consider the level, value, worth, quality or successfulness of the products or outcomes of learning of others of similar status. Sometime peer and self-assessment in larger class size led to poor planning and classroom management.

However, I would like to share my experiences of peer and self-assessment with faculty and staff. I hope other teachers might gain further insights by observing their peers or visiting schools where it is being successfully practiced.

Conclusion

Based on the analysis of the findings and reflection of the action research, I conclude that peer and selfassessment is one way to assess the progress of students learning. It provides opportunity for students to assess their peers and their own performance. It equips students to be an autonomous and reflective leaner who can track and assess peers and their own development. The insights I have gained from this research encourages me to include peer and self-assessment in teaching Economics. While using the peer and self-assessment I demonstrated how to give constructive and actionable feedbacks.

Peer and self-assessment requires a classroom culture where errors and constructive feedback are valued and encouraged. The students act as critical friends, critiquing the work of each other purposefully. The student also supports and challenges peers and facilitates their future success. It was important for the teacher to show the students that mistakes can happen and can be corrected too. It is also crucial for students to understand what will be examined and how it will be assessed. By carefully observing and providing students with constructive feedback, teachers can play a significant part in their academic success. For the students who need it most, teachers must give the required scaffolding.

Monitoring and assessing for teacher is quite challenging for teachers due to limited availability of resources, increase work load, larger class size, syllabus coverage, test and existence of exam oriented curriculum, heavy teaching session and workload, student ability level and interest. Too often, examinations are used as assessment to assess the progress of a student. However, it would be important if teachers want to place peer and self- assessment in learning process for holistic learning.

Limitation of the AR

Since the intervention program was only for three weeks with small number of participants in one higher secondary school, the Action Research could not provide better understanding on peer and self-assessment. The effective use of peer and self-assessment take time and effort.

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جَيْمَ (Introduction)

জিব'অম্বা

ૡઙ૽૾ૺૢૢૢૢૢૻઽ૾ૺ૱ૻૻ૱ૻૻ૱ૡ૿ૺૹૻૣૼ૱ૹૢ૿ૣૣૹૻૻૻૣૻ૱ૢ Author : Khandu Teacher

^{IA-} ୩લુ૮:૧૮:સે૮:મુ:IA:ઘુग:બશ Ĕ૮:IA:ભુ: મુન:સેં૮:વન૧સે:ग:૧૮વન૧:વ૬ग:૫:૧૯

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ر الiterature review) المعرفة الم

- ૡ. ફેંદરાવાલુ:સ્રુંગ્વાચાવસેનુરાચાવરીયા છેવવરા છેત્વર ? વેરાવવે દેવરા સુંવર્ગેન્ટરે લેવાવર્ટીયાવવર્ટી
- क्रिंग्वर्भुमुनः क्रुंन्रियन् द्वार्गने क्षेयाने क्षेयद्व ?

- য়- 差ักานญ สู้านพัวนาราสิรานนิเตรานา มาอิณสานสิลาญราสาติเราะ

รทัศาสร์ ทุณาฮิเราสิาทุติารัสาชิทาฐิเลษีรสาติสาสสา

IP-Adhikari (6thsept.2010) ગૈષ્ય ક્રુભ[ા]ર્બેન્સાગ્રી ગૃત્રચાર્કનિંતના સ્નુનસાર્કગાત્વસુગા ક્રુભાભવાતના સેપ્ટનના તસુગા ક્રુભાવતિ માસદેવા ગીપાત્રા સેવા બધા ટ્રા કેવા ભેવા બાય હુંત્રા ટ્યા સાથે જે સે રે માણ ગાલુના ગાયના વા સે પ તવરા લેવયા ભયા હુંત્રા દે અર્થે તે ગવા સાથે તે સાથે તે સુવા ગો બે સાબે તે તે તે સાથે તે સે સે બે સાથે તે સે ગાલુના વા તે તે સે ગાલુના વા તે તે સે ગાલુના વા તે સે ગાય તે સે ગાય તે સે ગાય તે સે ગાય તે સાથે તે સે ગાય તે તે સે ગાય તે માં મે બે સે ગાય તે તે સે ગાય તે સે આ તે સે ગાય તે સે ગાય તે સે ગાય તે સે મે મે ગાય તે સે ગાય તે તે સે ગાય તે મે મે ગાય તે સે આ તે સ તે સે ગાય તે મ સે ગાય તે સે ગ મે ગ

ૡુરપ્ય (૧૦૧૧) ရરપ્વર્ગેનિર્દેશ પ્વસુઅ વપ્ત પરંજેનું નુફીવ બેં ૧૯૯૧ બહ્ય સ્વયા દેશ્યાવરે દેશ હવુ વર્ને બરસ્યુશ્વ વ્યક્ત વપ્ત્ર સુરપ્ય (૧૦૧૧) વર્ષ્પર્ગેન્ કેંગ્રે પંત્ર કેંગ્રે પંત્ર કેંગ્રે પંત્ર કેંગ્રે કેંગ્રે પરંજી સુપ્ત્ર કેંગ્ર વ્યું કેવ બેં અવે બેષ કંદ છે કેંગ્રે કેંગ્રે પે કેંગ્રે પંત્ર બેંગ્રે પર્વે પંત્ર કેંગ્રે કેંગ્રે પંત્ર કેંગ્રે કેંગ્રે બેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે પંત્ર કેંગ્રે પંત્ર કેંગ્રે કેંગ્રે પંત્ર કેંગ્રે કેંગ્ર સેંગ કેંગ્રે કેંગ કેંગ્રે કે સ્વરે કેંગ્રે કે સ્વરે કેંગ્રે કેંગ કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ્રે કેંગ કેંગ્રે કેંગ્રે કેંગ કેંગ્રે કેંગ્ર સ

ઞઽૃષા'વ^{દ્}ર્સ'વચર'ઽૣર્થે'મલે'મથલર્મેષા' ફેંદાયયા'ર્બેન્સ'ભુ'થાઠ્યદ્વુયા'કેમ્: વર્ગેડ્સુમ'ચે'મ્ચ'ઠ્યાં અર્થ્વ અપવર્ફેસ્ડર્ડ ' સ્રેકદેવ'આવવ વર્શે'(૧૦૧૯) ઠઽૃૃૃષ્ણ થોઠ્ય'ગે*ભ૦* બેં'શ્વર્ન્સ'બસ્સ ક્રુપ્યાયમ'ઠ્ર ર્પયાયસ'ઠ્રેસ'ગ્રે'વર્શુસ'મ' અર્થેગ્રાસ્ય'દ્વયસ'દ્વયસ'વનડ્'ર્ધેઠ્ય'ચે'ડ્ર રવર્કો બે યાલુડ્યો'ાય'દ્યુયા'બસ્ય ક્રુબ'બેંગ્ડસ'ક્ષેડ્ર'બેચ'ર્ડ્સ'ચું'શ્વરસ'બસ'ર્દ્ધ' થાર્ક્સ'શ્રે' થાર્ક્સ'ર્ફ્સ'ડ્ર પ્લે કે બેં'ગ્રે'ડ્ર'વર્ન્સ'બસ' ક્રુપ્યાયમ'ઠ્ર સ્થે'પ્રસ્ય'યુપ' સ્ટ્રેસ'ર્ફ સ્થે'ર્ટ્સ'ર્પ અર્થેગ્રાય્ય'દ્ય સ્ટ્રેન'વર્ન્સ'ર્યુપ' રુશ્વેયસ'ર્થુપ'યસ્' ક્રુબ'બેંગ્ર'ર્સ્સ'યો'ર્સ'યો'ર્ટ્ડ' ફેંદ્ર'ાય'&્રયા'ક્રુપ'સ્ટ' યાઠ્ય ક્રેપ'ર્સ્સ'ર્ટ્સ'ર્ડ્સ'ર્ટ્સ'ર્ટ્સ'ર્ય ક્રેન્સ'ર્થ્સ'ર્યુસ'ર્ય્સ'ર્ય સ્ટ્રેન'વર્ન્ડ કેપ્ રશેયાં બેંડ્સ્યુપ્ર'સ્ટ્રેન્ટ્ર' ક્રેંગ્ર'ચ્રે'બેસ'ર્સ્યા'સ'યોલુડ્' ફેંદ્ર'ાય'&્રયા'ક્રુપ'યુ'યોક્સ'ર્ફ' ક્રેંગ્ર'ર્વ્સ'ર્સ્ટ્ર્સ'ર્ચ્સ્'ર્ફ વર્ચર'ર્ફ વર્જુયાસ'ર્બેડ્સ'ર્ચ્સ્ટ્રોન્ડ' ક્રેંગ્ર'ચ્યુરે'બેસ'ર્સ્યા'સ'યોલુડ્' ફેંદ્ર'ાય'&્રયા'ક્રુપ'યુ'યોક્સ'ર્ફ ક્રે'ર્સ'ર્સ્ટ્ર'સ'ર્ફ્સ'ય્વર્ડ્સ' વર્ચર્' વર્જુયાસ'ર્બેડ્સ'ય્વર્સ્ટ સ્ટ્રેન્ડ્' ક્રેંગ્સ્યુરે'બેસ'ર્સ્ટ્ર'યોલુડ' ચ્રિપ્સ'યે સ્ટ્રેસ'ર્ય સ્ટ્ર'ર્સ્ટ્રેસ'ર્સ્ટ્રેસ'યનર'ર્સ્ટ્ર' ક્રેક્ટ્ર'યર્સ્ટ્રેન્સ'ર્ય્સ'ર્સ્ટ્ર્સ' ક્રેક્સ'યનર'ર્સ' વર્સ્ટ્ર' ક્રેક્સ'યનર'ર્સ્ટ્ર' વર્ચર્ટ્સ' ક્રે વર્જ્યાસ'બેડ્સ્ટ્રેન્ડ'ર્સ્ટ્રેન્ડ' ક્રેસ્ટ્રેન્સ'ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્ય્સ્ટ્સ'ર્સ્ટ્ર'યુપ્સ'યુપ્સ'યોક્સ'ર્સ્ટ્રેન્ડ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્રેસ'ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્રે'ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્રેક્ટ્ર્સ્ટ્રેસ્ટ્ર્સ્ટ્રેન્ડ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર સ્ટ્ર્સ્ટ્રેન્ટ્ર્સ્ટ્રેન્સ્ટ્રેન્સ્ટ્રેસ્ટ્રેસ્ટ્ર્સ્ટ્રેન્સ્ટ્ર્સ્ટ્રેસ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્રેસ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્રેસ્ટ્ર્સ્ટ્ર્સ્ટ્રેસ્ટ્ર સ્ટ્રેયુસ્ટ્રેસ્ટ્રેસ્ટ્ર્સ્ટ્રિસ્ટ્ર્સ્ટ્ર્સ્ટ્રેસ્ટ્ર્સ્ટ્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્રેસ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર્સ્ટ્ર

पत्रमार्येतर्ग्वॉयर्थेन्"। बेन्रमासुत्रसर्ग्रेप्दनुम

^{ભુ} ત્ર્મુન્સ્ વેતે બેવાયમાં આન્સ કેન્સ જોવા અશ્વ

รุนิ ซีรู เนิส ซุรุล (Sampling)

^{ૡૹ}૾ૻ૱ૢૺૺૺૼૼૡ૿ૺૻૻૹ઼ૼૡ૿ૣૻ૱ૹૣૼ૱ૢ૽ૼૺઌૢૼ૱ૢૺઌૢૼ૱

ભેવાયઘનઃક્ષે. ૧૮ઃર્ઢેવશ્વાયાયશ્વ:૮મે.૨૮૮ભેવાલેવચાયશ્વ વાવશ્વ:ક્ષુ૮ાનક્ષુખેવ:૮૮૮ વાવ૮ાક્ષુ૮૧૮કે:૮૨૮૮૮૮ જી૮૨૫૫૧૮કેવા.

ฃารพาวสิณายางเพิ่งข้างตั้าองเวา Creswell (2009) ๆ ราวส์ติณาราชิสุ ๆ รัสงษ์สาญพัญพัญหัญานรีเบูา าจลงพัราลิาสร้าหิสมารรๆ มณีาสมาสร้าญ สมารามีามีสำนัญรรมพัรามิานิรฐารรายอิยาเยรา มามารยุรารรายสา ૡ૽૾૱ૡ૱ઽઽૺ૾ૡ૽૾૱ૡૹૼૼૡૡ૽૿ૢ૽૱૬ૢਗ਼ૡૢ੶૾૾૾ૹૺ૱ૻૹૼૼઽ૱ઌ૽ૼઽઽઌ૽ૼૡૹ૾ૡ૱૱

ાવગા વર્ત્તગો. સેંગર્મચાનજીખાદ સેંગર્મચાર્થ ગાર્થ, ચાવચાર્સરાન્સીન સંચાર્ય અંચે પ્રાયમ સંચાય સ ୄୖୄ୴୕୶୵ୄୠ୵ୄୠ୲୳ଵୄୄ୶ୄୖୄୡ୲ୖୖୖଵ୳୲୵ଌୖୖ୕୕ୖ୕୕ୖ୴୲ୄୄୖୄୄ୕ୄୗ୕ୖୣୣ୴୳୲୵ଽୣଽ୶୲୶୶୲ୖୄୡ୕୶୲୵୳୵ୖୄୖୠ୲୴୶୳ୖୄୠ୰୲୴ୄୖୠ୳୲ୖ୴ୄ୷୳ୖ୲୴ୠ୶୲୲ୡୄୖ୲୶୲

गवरूर्न्न्यूर्न्न्यूर्न्येन् ग्री. अर्पिक्र (Data Collection Tools)

ર્શ્વના ભુગ્લે તે કે ખેંના

୶ୢୄୄୄୄୄୄ୶ୖୖୖ୶୶୵୶ଽୖ୴୲

શુત્ર''ત્વચ્ચ'સ્ટ્રુ**વ'લુ** (Findings) ગુવચ'સ્ટ્રુન'નસ્ટ્ર'પેવ'તવન'પ્પેન્'સે'ર્સ્ટું ગ્નેંગ્ન'ર્નેગ' (બેર્સ્સ'યે'બેસ્રે'બેસ્રે) વન્ટ'વર્દ્દગ્વસ'દ્રે ન્રફ્રુ'નેકુ'નકુન્ટુન્ટુંબ'અદ્યુવ'સ્ટ્રે'તવન'લેવસ'બસ' વર્દ્ધન'વસ્ટ્રુસ'ગ્રિ'ત્વેચેબ'વ્યનન'' ગ્રુન'સ્ટ્રે' તને'વન્ટ'પસ' ગા'તર્દ્ધવ'પ્પેન્'સે'શ્વુપ'ત્વર્ક્સ' હું' નગ્રુ' હવેન્ટ્ર' નગ્રુ'હવેન્ટ્ર' વર્ક્સ' છે' ત્રફ્રેન' બેલુસ'બસ' દેવ'' લેવસ' બેલ્ડ' વર્ટ્સ' શ્રે સ્ટ્ર' વર્ટ્સ' છે' ત્ર કે ગાં લુસ' સ્ટ્રેન્ટ્ વર્દ્ધન' વર્ક્સ'ગ્રે' ત્વે બેલ્ડ' સ્ટ્રો' ત્વે' વર્ટ્સ' સે સ્ટ્રેન્ટ્ર' બેલેસ' ગા' વર્ક્સ' સે સ્ટ્રેન્ટ્સ' વર્ક્સ' સે સ્ટ્રેન્ટ્ર' વર્ક્સ' સે સ્ટેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન ત્રે' ગુરુબ વર્સ્ટ્ર' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રે' વર્ન' સ્ટ્રેન્ટ્ર' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ ટેન્ટ્સ' સ્ટ્રેન્સ્ટ્રેન્સ્ટ્રેન્સ્ટ્રેન્સ્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ્ટ્સ' સ્ટ્રેન્સ'સ્ટ્સ્ટ્સ્ટ્સ્ટ્સ્ટ્સ્ટ્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ' સ્ટ્રેન્સ્ટ્સ્ટ્સ્ટ્સ્ટ્સ્ટ્સ' સ્ટ્રેન્સ્ટ્સ્ટ્સ' સ્ટ્રેન્સ્ટ્સ્ટ્સ્ટ્સ્ટ્સ્ટ્સ

ૡ૾ઽઽ૱ ૹેઌૹઌૹૢ૽ૺઽૻૡૢૼૼૼૼૼૼૼૼૼઌૹઌ૾ૻૡ૽ૼઽૡૼૡૼૹૻૹૡ૱ૡૼૡૻ૽ૡ૽ૻૡ

ઌૹ੶ઌੇૡૢૻઽૣઌ૽ૼૣઌૡઌઽૢૹ૽ઙૼઽૹૻૹ૾ૡૻ૱ૹ ઽૺૹૻૻ૾૾ૼૼઽૼૻૡ૾૾ઌૻૡૼૼૼ૱ૡ૽ૼૺૼૼઌૻ૿૽૽ૢ૿ૺૻૹઌૹૻઌૡૻૻૻૻૹૻૻૡૻૹૻૡ૽ૡ૽ૡૡૺઌૻૹઌૹૻઌ૱ૡ૿ૺ૾ૺૹ૽ૼૼૼૼૼૼૼૡૻૺઌ૾ૻૡ૾ૻૡૼૡ૾૾ૡૻઌૡૻૡૡૡૡૻ ઌઙ૾ૡૼ૾ઌૣૡૼઌૻૡૢૼૼ૾ૻૡ૾ૢૢૼઌૻૡૢૼ૾ૻૡૢ૾ઌૡૢઽૹૻઽઽઽઌઙૹઌૡઌઽૢઙ૽ૼૼૼૼૼઌ૾ૺૡ૾૾ૡ૾ઌૡ૾ૺૡ૾૾ૡ૾ઌૡ૾ૺૡ૾૾ઌ૿ઌ૾ૢ૿ૺૹ૾ૣઌૡ૱ઌ૾ૺઌૢ૾ૺ૱ૡૡૡ૾૾ઌૻઌ૾ૺ

^{ݮݮ}ᠫ[᠊]ᢅᡝ᠁

ڲૣૼ[·]ਧ[·]ૠૣૼૼૺ૱[·]ૡ૾ૼૼૼૼૢ^{*}ૠૺૺ[·] ૯૦ ઌ૱[·] ૧૯ વર્ગ્ડાલ[·]ડ[·] ગમ્મું[·]રું[%] ૯૦.૦ | ૹૣૼૺ[·]ગ[·]લ[·]રેં⁻સે[·] ૯૦ પ૱[·] ૧૯ વર્ગ્ડાલ[·]ડ[·] ગમ્મું[·]રું[%] ૧૭.૦ ર્સુ[·]'ગ[·]સ[·]'પ્રસ[·]'સે[·] ૯૦ ભેલ[·]અચ્ચ ર_ ટ્રેદ⁻¹¹²'પ્ર[·]યોતુ[·]સે[·] .૦ ભેલ[·]અચ્ચ ^૧- ટ્રે⁻¹²¹²'¹²'¹²¹^{2¹²¹²¹^{2¹²¹²¹^{2¹²²¹^{2¹^{2¹²¹^{2¹²}}}

3_

ૡ૽ૼૼૼૼૼૼૢૻૣ૽ૼૼૼૼૼૼૼઽૻૻૻૼૡૻૻૡૻૻૹૻ૽ૡૻૻૡૼૻૻૡૻ૽ૼૡૼૻૻૡ૽ૻૡૼૻૻૡ૽ૻૡૼૻૻૡ૽ૻૡૼૻૻૡ૽ૻૡૼૻૻૡ૽ૻૡૼૻૻૡ૽ૻૡૼૡૻૻૡ૽ૻૡૻૻૡ૽ૻૡૻૻૡ૽ૻૡૻૻૡ૽	^{য়} ঀঀ ^{য়৽য়} ৾৾ _৴ ৾য় [৽] য়৾৾৾৴ [৽] য়৾৾ঀ	ૠ <u>ૼ</u> ૼૼૼ ^ૹ ૾૽ૼ૾ૻ	^ૹ . રે . મે . ખેન	^{ૹાયા} પશ્ચાસ સેન્
$\mathcal{P}_{-} = \widetilde{\mathfrak{G}}_{-} \widetilde{\mathfrak{E}}_{-} \widetilde{\mathfrak{E}}_{-} \widetilde{\mathfrak{R}}_{-} \mathfrak{R$	१५.३	٥.0	まり.1	•0
{૧} ૡ૾ૼૼૼ _ૺ ૻ૽ <i>ૻૼૡ</i> ૻૡ૽ૼૼ૿૽ૡ૿૽૱૿ૡ૽ૻૹ૽૿ૻઌ૽ૻઌૻૻ૽ૻૼૻ૽ૡ૽ૼૻ	20.0	१५.३	&J.vl	10.0
4_ ૡ૾ૼૼૼૼૼૼૻૣૻૻૼૼૼૼૼૼૼૼૼૼૼૼૻૻૢૻૡૻૻૹૣ૾ૺૼૼૼૼૼૻૻૡ૾ૻૡૼૺૡૢૻૡૻૼૼૼૼૼૼૼૼૻૡૢ૽ૼૡૻૺૼૼૼૼૼૼૼૻૡ૽ૼૡૢૻૡૻૼૼૼૼૼૼૼૼૻૡ૽ૼૡૼૺૼૻ૾ૡૻૺૼૼૼૼૼૼૻૢૣ૽ૡૻૺૼૼૼૼૼૻૺૢૼૡૻૺૡૼૺૼૻૻૡૻૻૡૼૺૻૻૡૻૺૡૼૺૻૻૡૻૻૡૼૺૻૻૡૻૺૡૼૺૻૻૡૻૻૡૼૺૻૻૡૻૻૡૼૺૻૻૡૻૻૡૼૺૻૻૡૻૻૡૼૺૻૻૡૻૻૡૼૺૻૻૡૻૻૡૼૺૻૻૡૻૻૡૼૻૻૡૻૻૡૼૡૻૻૡૻૻૡૼૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻ	20.0	१५.३	&J.al	•0
१) वैगाख्या, यदे दर्शेयाप्रमा				

ฑุลาาาซูาาซูาร์ล ซิ์ ซิ ซิ (Overview)

বন্দ্রব		
<u> 10.1</u>	ૻૣૼઽ [ૣ] ૡૡ૱૱૱૱૱૱૱૱૱૱૱૱૱૱૱૱	J.al
10.2	<i>ૻૣ૾ૼઽ</i> ાયવૈઃવિશ્વ [.] ૡ૾ૻૼૼૼૼઽૡ૿ૺૡૢૻૡૢૻૡૢૻૡૻૻૡ૽ૻૡ૽ૻૡ૽ૻૺ૾ૻૹ૾ૣ૽ૣૻૻૹૻૻ૱ૹ૽૱૱૽૿ૡૼ૾૾ૼૼ૾ૡૼ૾૾ૢ૽ૡ૾૾ૺૡૻૡ૾૿ૡૻૡ	30.0

^{ଵୄ}୩'ଞฺ୶_{ୖ୶}ୄ୲*ୖୄଌ୕*୵୲୕୵ୄୠୄୖୢଈ୕୵ୖ୶୲୳ୠୄୖୄ୶୵ୖ୶୲୵ୠୖ୳୷ୠୖ୶ୡ୲ ୳ୠୄଽୖଽୡୄ୲

- ۲_ સાં રૂપા સું પર સું ગ્રુપ્તર પ્રવ પર પર પર પર પર પર પર પર પ્રવાગ કરે છે. લાં સેં રેં પોંડ્ 'કેર્સ્સે' હું બુસ્ય હું વર્ચ્ડ સં'ડ્ર' વર્મું સં' હું હું બુસ્ય સંગ્રે પ્રચાય સંચાયસ સેંડ્ 'કેર્સ્સ' હું બુસ્ય હું વર્ચ્ય હું વર્ચ્ડ ' વર્મું સં' વર્મું સં' હું બુસ્ય સંગ્રે સં' બુસ્ય સં' સ્ સું સંગ્રે સેંસ સં' છુસ્ય મુખ્ર સેંસ પોંડ 'કેર્સ્સ' હું બુસ્ય હું બુસ્ય સંગ્રે સ્ટ્રા પ્રચાય છું ' બુસ્ય ડ્ર' પ્
- $1 = \frac{1}{2} =$

	<u>م</u>	<u>م</u>	\sim
2]	র্ষা দ্রেমা 🗸	4 17'	দেশ্রমি'ন্দ্রদুর
1			

Ĩ Ĩ	^ઌ ૡૢૻ૽૾ઌૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢૻઌૢઌૢૢૢૢૢઌૢૻૢૢઌૢૻૻ૽ૢૢૢૢૢૢૢૢ	ส์ลานัรม	ભ [.] રેં'રે'ર્બેંન્મ	สานาณสาสิรุน	ଶ୍ୱସଂକ୍ଷ:ଜିକ୍ଷ୍ୟା
1_	য়৻ঀৢ৾৾৾৲য়৾৾৾৽য়৾য়ৢয়৾৽য়৾ড়ৢ৾৾য়৾য়৾য়ৢ৾য়৾য়৾য়৾য়৾য়৾য়৾য়৾য়৾য়৾য়৾য়৾য়৾য়৾য়	64.3	१५.३	સ.સ	20.0
٩_	^ઌ ઽૢૣૡૢૢૢૢૢૢૢૢૢૢૢૢૢૢૢઌૢૢૢૢૢૢૢઌૢૢૢૢૢૢઌૢૢૢૢૢૢઌૢૢૢૢ	٥.0	٥.0	(د.2)	<i>1</i> લ.લ
₹_	ૹ૾ૣૼૼૼૼૼ [ૣ] ૼઽૼૼૼૼૼૻૡૼૼૻ૾ૡ૾ૻૡૻૻૡ૽ૻૡૻ૽ૡૻ૾ૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻૻૡૻ૽ૡૻૻૡૻૻ	(૮ સ.સ	30.0	0	لو. ي)
٩_	ૡૹ [ૣ] ૽૽ઌ૾ૢૢ૽ૡૻૡૢૢૡૢૻૡૹૡ૱૱ૢૼૡૻ૱ૡૡ૱૱ૡ૱ૡ૱	५ ७.๗	સ્ ષ.૦	લ.લ	10.0

^{ૹ૾}ਗ਼ૡ૱૰ૡ ૻ૽ૼૼ૾ૻૡૻૡ૾ૺૡૢૻ૱ૹ૾ૢૢૼૼૼૻૡઌઽૻૡ૽૿૽ૻઌૻઽ૽ૼૹ૽૾ૺૡ૾ૻૼઽૡ



2 $\tilde{E}^{(n)}$ $\tilde{E}^{(n)}$

ฑุลุรารรูราฑุลณรท์รารราษีสาวกุร

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શુઞ[ા]ત્વચ્ચાર્ય્રી'થીચ[.] નૃષ્ણ'યર્છેસ'(૧૦૧૯) ૡઽૼ ૻ ૻૄૼઽાયલે'ૠૢૺનુંખેષા'મન્ગા'વદ્વેવ'વઘવાનુંથે'ચેર એ. વજી અ.૧% નૃતા' વજી અ ૫૦% થીચા દૅંદાયલે સુનુખેષા'વનું વનુષા'વદ્દેવ'વઘવાનુંથીય. ષાવચાએનુ'અએનુ ષાળ ઢેસાવવનુ'વર્ગોનુ'ને'બેંનુયાવવુચાસ્તુે વસુષા શે'અનર્બેઅ'ગ્રીઅ'ર્દ્વેનાયલે'સુનુ'ખેષા'વનું'ભું વજી અર્ઘેન્પ્બેનુ'યલે'ાવર વધેન્ટ્રેઅ'વરુઅલે'સુંવાસું થીઅખન્ય શુરુપવૃત્ત્વદુન્દાવાભું'શું

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*) Èંદ્રાયાભું ર્શ્વે વાયા નર્શુનું સે વર્દ્ર યા રુવવનું ભોતું સાં *

ભર્વા કેસ'સુ ગુરુગાયભ'રુન્સુંન્પ્રેસ્પર્સ્ટર્વ http://www. dzkuensel.gov.bt/ ભથ્ય

૯૫ **ૹુન ફેવ ન્યે થેં** ઋભ^{ાન}કરન્ન સ્ટુથા *ગુવ ગઅવા વર્ષે વ સેથા* (Jan 31, 2014) વ યાર્લે વ ભૂ યાર્બે ગામે નેં વ ભુ બચાર હત્ત સ્ટ્રાથ્ય

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Enhancing the Effectiveness of E-learning for Grade IX Students through Synchronous and Asynchronous Method Tsheten Tshering Principal

Abstract

The purpose of this quasi-experimental research was to examine the effectiveness of E-learning for grade IX students by using Google Meet and Google Classroom as synchronous and asynchronous mode respectively. sampling was used to select 14 students (5 male and 9 female). The lesson was taught using a combination of Google Meet and Google Classroom app followed by online test using Google Form. Using the explanatory sequential mixed method approach, the baseline data and post intervention data were used to analyze the relationship between students' perception towards E-learning, accessibility of technology and skill in technology. The findings of the study showed that 71.4% of students received limited access to internet through their mobile data. Both quantitative and qualitative data showed that students' attitude towards BBS E-learning were mostly negative. Students had moderately positive attitude towards Google Classroom for accessibility of learning material and for submitting assignments. They also had positive attitude towards Google Meet for learning purpose due to its good functionality of virtual interaction through video conferencing. The study provides some recommendations based on the findings which can be beneficial insights for promotion of E-learning in Bhutan.

Keywords: E-learning, Asynchronous, Synchronous, Google meet, Google Classroom

Background

- The first case of a new infectious respiratory disease called COVID-19 caused by coronavirus was reported in Wuhan, China in December 2019. The World Health Organization (WHO) declared the outbreak a pandemic on 11th March, 2020 (Cucinotta & Vanelli, 2020). In order to slow the advance of pandemic, many governments ordered to cease face-to-face instruction for most of their students, requiring them to switch, almost overnight, to online teaching and virtual education (Daniel, 2020). As a result, there is a sudden paradigm shift in teaching and learning scenario i.e., from face-to-face teaching to E-learning.
- The moment Bhutan registered the first COVID-19 case on 5th March 2020, the Honourable Prime Minister issued a directive to close all educational institutes in Paro, Thimphu, and Punakha beginning 6th March
2020 for two weeks. Further, with surge in Covid cases worldwide and in the region, all educational institutes in the country were closed from 18th March 2020.

- However, in order to ensure continuity in students' learning the Ministry of Education (MoE) in collaboration with Royal Education Council (REC) and Bhutan Council for School Examinations and Assessment (BCSEA) developed a prioritized curriculum. The curriculum was planned to be delivered through different platforms such as broadcast media (TV and radio), YouTube, Google Classroom, WeChat and messenger.
- The MoE also launched Bhutan E-learning Program on 26th March 2020 on BBS Television. The lessons were delivered by Volunteer Teachers of Bhutan (VTOB) and the recorded versions were aired through Bhutan Broadcasting Service channels BBS 1 and 2. The delivery of lessons is done as per the key stages I-V for classes PP-XII. The lesson presenters gave competency-based questions during or at the end of every lesson.

With the advancement of computer, multimedia and network technologies, E-learning is being explored as an effective way of delivering materials to previously unreachable students with previously unavailable access and presentation methods (Horton, 2000). However, in Bhutan, unlike the formal mode of lesson delivery in classroom, eLearning platform is new for students as well as for teachers. Bhutan being a developing country, the traditional methods are widely used in teaching and learning (Andersson & Gronlund, 2009). In the study by Maxwell et al, (2016), monasteries were the only centres of learning in Bhutan until the advent of Western-styled 'modern' education in the late 1950s. The transition from monastic system to secular school education system took place during the reign of 3rd King in the early 1960s. The country initially adopted the Indian education system and it has only been in the last 20 years that the Bhutanese education system has become largely independent from India. REC has painstakingly developed textbook less curriculum for some subjects that provides both teacher and students to use internet extensively but this practice is never akin to E-learning.

Study Site - Thrimshing Higher Secondary School

It is a boarding school located almost at the heart of Thrimshing Gewog, which is about 14 kms from Kharungla - a nippy cold junction between Wamrong and Khaling in Trashigang Dzongkhag. It is perched at an approximate altitude of 1990m.

The Internet facility is made available to both staffs and students through Wi-Fi and landline connections on their smartphones, personal laptops and desktops in offices and computer lab. However, the internet accessibility to students is restricted only to computer lab and during class hours. The

existing ICT facility in the school was hardly used for the promotion of E-learning in the school by teachers and students.

It is important to study the challenges and opportunities faced by students in the implementation of Elearning. Apart from this we can also know about their attitude towards E-learning, its effectiveness and in turn find practical solutions to make E-learning in Bhutan more effective.

Objectives

- The purpose of this study was to investigate the effectiveness of E-learning for grade IX students through synchronous and asynchronous method. Therefore, the main objectives were:
 - 1. Examine the effectiveness of E-learning for grade IX students through synchronous and asynchronous method.
 - 2. Investigate the grade ninth students' perception towards E-learning by incorporating synchronous and asynchronous method.
 - 3. Examine pragmatic interventions to make E-learning an effective option of delivery lessons in times of education in emergencies.

Research Questions

Based on the literature on asynchronous and synchronous methods to enhance the effectiveness of Elearning, this research study posed the following question:

- 1. How can synchronous and asynchronous method be used to enhance the effectiveness of Elearning for grade IX students?
- 2. What is the grade IX students' perception towards E-learning by incorporating synchronous and asynchronous method?

Literature Review

What is E-learning?

According to Cheng (as cited in Li, et al, 2014), E-learning is referred to as online learning or electronic learning, is anything delivered, enabled, or mediated by electronic technology for explicit purpose of learning. Castle and McGuire (2010) suggested that "E-learning" can improve learning experience because students can learn anywhere and under any conditions with the help of the device used to connect the internet without having to follow face-to-face interaction. Bates (2005), believes that there are four reasons for using technology in education:

- To improve the quality of learning;
- To improve access to education and training; and
- To improve the cost-effectiveness of education.

Synchronous E-learning

- Synchronous E-learning is live, real-time (and usually scheduled), facilitated instruction and learningoriented interaction (Shahabadi & Uplane, 2014). Through the use of a virtual classroom, the teacher and student can converse with one another by phoning, video conferencing and chat. The study by Weissman (2017) showed that students who participated in the live online synchronous sessions exhibited more positive perceptions of social and cognitive presences than those who viewed a recording of the session.
- Videoconferencing has been acknowledged as a successful delivery method in remote education for synchronous E-learning. Despite the bandwidth restriction, many academics concur that video conferences reduce the psychological distance between students and offer a personal touch to online learning (Lim, et al, 2012).

Asynchronous E-learning

In Asynchronous E-learning there is no requirement for live teacher-student contact. It uses online learning resources to make it possible for a network of people to share information without being constrained by time or place (Shahabadi & Uplane, 2014). Using Google Classroom for asynchronous E-learning truly helps teachers learn and communicate material clearly and accurately to students (Hakim, 2016). Teachers can benefit from a number of Google Classroom services, including the assignments, grading, communication, and mobile applications (Fauzan & Arifin, 2019).

Absorb, Do, & Connect Method

The effectiveness of E-learning constituting of synchronous and asynchronous mode can be enhanced by using Horton's Absorb, Do and Connect activities. According to Horton (2012), learning activities can be classified into three key types: Absorb, Do, and Connect. These activities make it easy to come up with an effective E-learning workout.

Students are introduced to the subject through absorb activities which includes reading, listening and watching reading material in the form of lectures, anecdotes, hyperlinks, and video examples. They spend up to 50% of their time participating in these activities during the "Do" phase. Applying

knowledge through various exploratory activities, including simulations, role-playing scenarios and games will help learners retain more information and gain a wider understanding of the subject area. The "connect" phase emphasizes linkages to the real world and directs pupils toward higher order thinking through group discussions and rhetorical questions (Horton, 2012).

Challenges of E-learning

As per the study conducted by Fahad et al. (2016), several academics have addressed the idea that blended learning and online education can be just as effective as conventional classroom models. Despite the potential benefits of E-learning, some developing nations, like Botswana, view the technology-based tools for E-learning as a disruption to the conventional class that have been cherished for generations (Brown et al as cited in Rhema & Miliszewska, 2014). In addition, Shalini (2008) explained that the developing nations find the traditional means of learning more reliable and sustainable. Students' computer experience including perceived self-efficacy, enjoyment, and usefulness of using e- learning also plays a vital role in student attitudes towards the subject matter (Liaw & Huang, 2011).

In Bhutanese context, there is a mixed response regarding E-learning from all sections of the society including teachers, students, and parents. The studies by Dorji (2021) revealed that teachers favored classroom instruction over online instruction since classroom instruction is more comfortable, authentic and accessible. The Education in Emergencies (EiE) during COVID-19 Report revealed that most of the students believed that compared to traditional classroom instruction, online learning was less efficient and more expensive. Additionally, parents claimed that contact instruction can never be effectively replaced by online instruction. (Education Monitoring Division, 2021). On the other hand, according to the research by Wangmo et al (2020), students consider E-learning useful and participatory provided they have proper interaction with teachers and peers.

Contrarily, in 2003, E-learning was used intensively for teaching and learning during the SARS (severe acute respiratory syndrome) crisis in Hong Kong (Kinley, 2009). While Lee (2004) and Chan et al. (2007) concluded that E-learning during SARS was ineffective in terms of lowering anxiety or enhancing knowledge, Wong (2004) found that it was ineffective when compared to traditional classroom learning. This year due to COVID-19 pandemic; closures of schools have impacted more than 1.57 billion students worldwide. Thus, it is important to find the strategies to enhance the effectiveness of E-learning for students' education. Therefore, this research examined students' accessibility to technology, their skill in using smartphone/tab for E-learning, their satisfaction with E-learning platforms and their perception

towards E-learning.

Ethical Clearance

Prior to doing the research, the ethical approval was sought from the Cluster Research committee and participating students. Since this research involved interviews, online video and audio recording, the consent of participating students was taken. Apart from that no original names of the students are reflected in the research to maintain confidentiality.

Methodology

Mixed Method

A sequential explanatory mixed method was used whereby the quantitative data collection and analysis was followed by the qualitative data collection to substantiate the result of the initial quantitative data. This method was used because it focusses on understanding not just whether an intervention is effective but also for whom, under what conditions, and why an intervention did (or did not) have the desired effects on all topics for which mixed methods techniques are well-suited (Gallo et al., 2015).

Research Design

A quasi-experimental research design was used as an appropriate research method for this study. This method is used to estimate the causal impact of an intervention on its target population (to test causal hypotheses), without random assignment (White & Sabarwal, 2014).

Population and Sample

Total population comprised of 100 students (43 male and 57 female) of ninth grade at Thrimshing Central School under Trashigang Dzongkhag, Bhutan. From 100 students, only 60 students had access to smartphone and internet. Since the research was done during the first lockdown time, only 20 students used to send assignments through Google Classroom and also used to watch BBS VTOB lessons. Rest of the students were inactive in Google Classroom and did not submit assignments. The researcher used convenience sampling to select from those active students. The "Survey on E-learning" google form was sent to 20 students. However, 14 students had responded to "Survey on E-learning" google form.

Data Collection

The quantitative data were collected from the survey questionnaires using Google forms, online assignments and online test. The survey questionnaires included close-ended questions developed based on Five Point Likert Scale. The quantitative data were used to find the relation between the dependent variable "students' attitude towards technology and E-learning" and independent variable "accessibility

of technology", "skill in technology" and "ease and usefulness of Google Meet".

The reliability of quantitative data in this study was determined by finding Cronbach's Alpha by using SPSS v22. Refer table number 1.

Table No.1: Reliability of survey items

Scale	Number of Survey Items	Cronbach's Alpha
Accessibility to Technology	4	0.66
Skill in Technology	10	0.91
Students attitude towards technology	17	0.96
Ease and usefulness of Google		
Meet	13	0.85

The Cronbach's Alpha value for quantitative data ranges from 0.66-0.96 which is acceptable to excellent value (Konting et al, 2009). This indicates that the above-mentioned scales are reliable.

The qualitative data were collected from the semi-structured interview of 10 of the participating students. While conducting the interview, consent of students was taken. They were called individually in IT lab and were informed that this interview is for the research purpose. Before conducting the interview, they were asked about their preference between audio recording and video recording. They preferred for audio recording over video recording. Instead of students' name, the students were labelled as S1 for student 1, S2 for student 2 and so on till S10.

Baseline Data

1. Access to Technology

Accessibility to technology in the form of gadgets and internet plays a significant role in shaping students' attitude towards E-learning. According to the finding, only 14.3% of the participating students have laptop and tab as shown in Figures 2 & 3, in addition to smartphones. As illustrated in Figure 1, 71.4% of students have received limited access to internet (mobile data) and only 28.6% of students have received good access to internet. However, 92.9% (Figure 4) of the students had no access of Wi-Fi connection.



Figure 1: Access to Mobile Data



Figure 2: Availability of Laptop



Figure 4: Accessibility of Wi-FI

2. Skills in Technology

To measure the student's skill in use of technologies for various purposes, they were asked to apply rating scale (from "1" 'not skilled at all' to "5" 'very skilled'). The overall mean of 2.64 indicates that the students are 'not very skilled" in using technology for various purposes.

Table 2: Mean value for Students' skill in use of smartphone

No. of Respondents (n =14)

Statements	Mean	Std. Deviation
Use smartphone to play games	2.00	0.96
Use internet to play online games	1.86	1.03
Use internet to send or receive email	2.64	1.08

Weighted Mean	2.64	1.18
Use smartphone to send text message to people	3.43	1.16
Use smartphone to listen to radio FM	2.57	1.22
Use internet to make audio call and video call	2.64	1.28
videos	2.86	1.05
Use social media platforms such as Facebook and WeChat for sharing photos and	d 286	1.03
Use social media platforms such as Facebook and WeChat for chatting	2.79	1.31
Use smartphone for making videos	2.79	1.31
Use smartphone for photography	2.86	1.41

3. STUDENTS' PERCEPTION TOWARDS TECHNOLOGY AND E-LEARNING

Note: SD= Strongly Disagree D=Disagree N=Neutral A=Agree SA=Strongly Agree Numbers in brackets indicate percentage

Table 2: Likert Scale analysis of students' perception towards technology and E-learning

Statements	SD	D	Ν	Α	SA
E-learning should be continued even	0	3	3	4	4
after this pandemic for learning purposes.		(21.4)	(21.4)	(28.6)	(28.6)
I believe that convenience is an	0	3	2	6	3
important feature of E-learning		(21.4)	(14.3)	(42.9)	(21.4)
E-learning increases the quality of	2	3	3	3	3
learning because it integrates all forms of media (print, audio, and video).	(14.3)	(21.4)	(21.4)	(21.4)	(21.4)
I am satisfied with online interaction	4	0	3	5	2
with my subject teachers through Google Classroom.	(28.6)		(21.4)	(35.7)	(14.3)
I believe that E-learning gives me the	2	4	2	3	3

opportunity to acquire new knowledge.	(14.3)	(28.6)	(14.3)	(21.4)	(21.4)
I understand the concept better through BBS E-learning compared to traditional method.		4 (28.6)	4 (28.6)	1 (7.1)	2 (14.3)
I find easy to submit my assignments through Google Classroom app.	4 (28.6)	1 (7.1)	1 (7.1)	2 (14.3)	6 (42.9)
I always watch BBS E-learning programme as per the scheduled time.	3 (21.4)	3 (21.4)	2 (14.3)	5 (35.7)	1 (7.1)
I watch BBS E-learning through BBS TV	3 (21.4)	2 (14.3)	2 (14.3)	3 (21.4)	4 (28.6)
I use instant messaging chat such as Facebook Messenger "Class IX Physics (2020)" group chat to communicate or collaborate with my friends to ask doubts to my subject teachers.		1 (7.1)	3 (21.4)	2 (14.3)	6 (42.9)
I receive my grades/marks from my subject teachers in Google Classroom.	4 (28.6)	0	2 (14.3)	2 (14.3)	6 (42.9)
Every time I submit my assignment, I receive comments and feedbacks from my subject teachers in Google Classroom.		1 (7.1)	2 (14.3)	6 (42.9)	3 (21.4)
Household chores and other responsibilities at home interfere with		4 (28.6)	1 (7.1)	3 (21.4)	4 (28.6)

An item analysis of responses to the survey was conducted by collapsing the two measures of 'strongly agree' and 'agree', and 'strongly disagree' and 'disagree'. Considering 'agree' statements as indicators of positive attitudes, the range of percentages under the 'agree' category was 14.3-64.3% as compared to 0-35.7% under the 'disagree' category. This indicates that the students' overall responses to the attitude scale were moderately positive.

About 57.2% of the participating students wants the E-learning to continue even after pandemic, 64.3% of them find it convenient and 42.8% of them opined that E-learning increases the quality of learning.

4. Assignments on BBS lesson.

After the BBS lesson on "Work, Power and Energy", an assignment was given to the students on same topic via Google Classroom. It was found out that 12 out of 14 students scored less than 4 out of 8 marks indicating that they did not understand the lesson well.

Intervention

The baseline data revealed that students have negative attitude towards E-learning through BBS Elearning programme and moderately positive attitude towards Google Classroom. Therefore, two interventions were used to see its effect on students' attitude towards E-learning as mentioned below:

- Use Google Meet app for synchronous E-learning: According to Stefan (2008), synchronous communication allows for the monitoring of the receiver's response to a message, increasing the receiver's commitment to and motivation for reading. It raises students' motivation and excitement. Therefore, the Google Meet app was used for synchronous online learning.
- ii. Use Google Classroom app for asynchronous E-learning: Stefan (2008) stated that when communicating asynchronously, the receiver has more time to comprehend the message, since the sender does not expect an immediate answer. Thus, it increases the ability to process information. Therefore, for asynchronous E-learning, Google Classroom app was used.

The participating students were oriented on the installation and usage of Google Meet app. Since the topic taught through BBS E-learning programme for key stage 4 was more of class X syllabus, class X topics were taught so that students can understand the topic well. Three Google Meet classes were

conducted to the class IX participating students on the topic "Principle of Moments", "Ohm's Law" and "Work, Power and Energy." The lesson was made following the Absorb, Do and Connect formula. Apart from that, the recorded video of E-learning on Google Meet app was shared to the students through Google Drive for ready reference.

A Google Meet link was distributed to the students via Messenger group chat on the day of Google Meet class. Some of the students were unable to attend the first class since they did not know how to open Google Meet. Following the first class, students were instructed on how to launch the Google Meet app. The class was then taken the next day.

The Google Meet class was conducted using laptop with Wi-Fi. Before taking the Google Meet class, ground rules were set for conducive learning environment. The researcher teacher muted the microphone of all the participating students so that there would not be any disturbance while teaching. After explaining the topic for about 10-15minutes, the students were given chance to ask doubts if they had any either through unmuting their mic or by chatting. The class was taken for about 40-50mins. However, when there was internet problem from students' side or when students asked many doubts, the class used to last for about 1 hour to 1 hour 30 minutes.

Diagrams showing real-world applications of the Principle of Moments, PhET simulations of see-saw and steps to solve the numerical problems using the formulae were included as part of "Absorb activity" for the topic "Principle of Moments." Questions related to the topic were randomly asked to the student as part of "Do activity." "Connect activity" included a follow up activity for them to submit after 2 days on Google classroom.





'Do' Activity



'Connect' Activity



Figure. 8: Assign a follow up activity

hm's Law" experiment was made and uploaded in Google Classroom. The students were asked to refer the video to get the gist of the topic. This was part of Absorb activity. The next day, Google Meet class



A 20-point online test on the topic "Work, Power, and Energy" was given a week after assignments were due. The "Quilgo" Google Chrome extension, which provides camera recording, cheating prevention measures, and clock countdown tracking for Google forms, was used. The research teacher made use of Quilgo's free version which did not have camera recording feature. One hour was allotted for the online test, which had nine multiple-choice questions and one short response question. Students received instructions on how to access the Google form for the online test before beginning the test.

Post intervention

Students were assessed based on their performance in assignment and online test on the topic "Work, Power and Energy." It was followed by Google meet survey for perceived ease of use and usefulness for students.

Post Intervention Data analysis

The quantitative data was analyzed through descriptive statistics using SPSS v22. Conversely, pie diagrams and bar graphs were prepared using Microsoft excel. The data collected from participants' semi-structured interview was analyzed and interpreted using a thematic approach (Cresswell & Cresswell, 2018).

Findings & Discussion

The results of the quantitative data and qualitative data are combined and discussed under five different themes.

1. EFFECTIVE E-LEARNING PLATFORM FOR UNDERSTANDING

The participants were of the opinion that they learnt the lesson better through Google Meet as it was a kind of face-to-face teaching like the regular class. They were able to ask doubts to their subject teachers in real time. The multimedia such as pictures, videos, power point presentations, brain break videos, simulations made the lesson interesting as expressed below:

Through Google Meet, teacher explains the topic with pictures, videos and brain break videos and thus I'm able to understand the lesson well. (EEPUS2)

In class, I used to hesitate to ask question due to crowd. But through Google Meet, I'm able to ask my doubts to subject teachers. (EEPUS10)

Google meet looks like regular class as I can ask questions directly to my teacher. (EEPUS7)

This finding was supported by quantitative data which indicates that students' attitude towards Elearning have improved from moderately positive to highly positive. It was discovered that 86% of the class were able to understand the lesson through live video lectures in Google Meet and found it simple to use for interacting with their classmates and subject teacher. Furthermore, 79% of the students agreed that Google meet has a potential as an instructional tool. The overall mean of students responding either agree or strongly agree to all the 13 statements is 4.46 [See Table 3]. Similar study by Mannong (2020) highlighted that students understand the given materials and assignment instruction easily through Google Meet. It also made students enthusiastic in teaching and learning process.

Table 3: GOOGLE MEET SURVEY FOR PERCEIVED EASE OF USE AND USEFULNESS FOR STUDENTS

Statements	Students' respons	se	Statements	Students' response	
MyinteractionwithGoogleMeet is clear andunderstandable	7% 7% 86%	 Strongly Agree Agree Neutral 	Google Meet has good functionalities	14%	 Strongly Agree Agree Neutral
Interaction with Google Meet does not require a lot of my mental effort.	14% 14%	 Strongly Agree Agree 	Live video lectures using Google Meet helps me to learn the topic well.	14%	 Strongly Agree Agree Neutral
I find Google Meet easy to use	14% 7%	 Strongly Agree Agree 	Google Meet helps to increase interaction with my classmates	14%	 Strongly Agree Agree



With an average point of 11 out of 20 i.e 55% and 12 out of 14 students getting above pass percentages, the online test result shows that students have learnt the lesson well through Google Meet [See Figure 13]



2. INEFFECTIVE E-LEARNING PLATFORM

The participants were not too satisfied with the BBS E-learning programme. Two of the participants did not watch BBS E-learning programme as they did not have TV. Three of them expressed that they understood the lesson little bit through BBS E-learning. Rests of them were of the opinion that they did not understand the topic well through BBS E-learning. This indicates that there was lack of understanding of the topics taught. For instance, the following excerpts revealed:

It was difficult to understand numerical problems. (IEPS3)

The topics taught through BBS are not there in our text book. (IEPS7)

Since there is no face-to-face teaching like in regular teaching, when there is doubt; I couldn't clear my doubts. (IEPS1)

As per the survey, only 9 students i.e., 64.3% of the total students watched the BBS E-learning programme. Out of 9 students, only 21.4% of the students understood the concept better through BBS E-learning than through regular teaching. These findings are in line with similar study done by Kado et al (2020) which highlighted that there was less interaction between teachers and students during BBS lessons, and learning was not as successful as it was during contact teaching.

3. EFFECTIVE E-LEARNING PLATFORM FOR ASSIGNMENT

The participants were of the opinion that sending assignments through Google Classroom was not tough though for few assignments they had to type using their mobile phones which was time consuming. However, all of them were of the opinion that Google Classroom is not suitable for learning the topics taught in BBS as expressed below:

It was easy to send assignment through Google Classroom. (EEPAS1)

It was difficult for me to type assignment in mobile. (EEPAS5)

I was not able to understand the topic well through Google Classroom as there was only questions given for assignments. (EEPAS7)

The survey shows that 57.2% of the students find it easy to submit assignment through Google Classroom. With 64.3% of the students agreeing on receiving the feedback from their subject teachers for their assignment, 57.2% of the students' assignments being graded and 50% of the students being satisfied with the online interaction with subject teacher through Google Classroom; it indicates that students have moderately positive attitudes towards E-learning through Google Classroom. This is in line with the findings of Sibuea (2018) which stated that students find online assignment as the best feature of Google Classroom and they find Google Classroom easy to use.

4. Skill in technology, accessibility of gadgets and internet connection

The participants were of the opinion that the internet connection was good to average. Especially during bad weather, the net connection dropped but on fine days, the net connection was good (AICS2). Another student mentioned that, "I had good 4G connection (AICS6).

The students who had laptop/tab and good internet connection showed stronger positive attitude towards E-learning. Hence the students' attitude towards E-learning to some extent was affected by their skill in technology and the accessibility to gadgets and internet connection. This is consistent with the findings of Rhema and Miliszewska (2014) which highlighted that along with technological aptitude, there was statistically significant association between students' attitude toward technology and their amount of access to various technologies. Similarly, results was observed by Kado et al (2020) i.e. students who do not have smart gadgets such as smartphones/tab/laptop, inaccessibility of internet data and internet connection found it difficult to submit assignments through Google Classroom.

5. PREFERENCE OF E-LEARNING PLATFORM

- Majority of the participants were of the opinion that they would prefer to use both Google Meet and Google Classroom for learning the lesson and for submitting the assignment respectively. However, few students would prefer to have the combination of BBS E-learning programme, Google Meet, and Google Classroom. Following are the excerpts of the interview:
- Since we can have face-to-face interaction with our subject teachers in Google Meet, we are able to understand the lesson well. Through Google Classroom, we are able to submit assignment. (PEPS2)
- I would prefer to have BBS E-learning, Google Meet and Google Classroom together. (PEPS10)
- Since we got skill of using Google Meet and Google Classroom, in future we are confident to learn the topics well through these E-learning platforms. (PEPS3)

The study revealed that the combination of synchronous and asynchronous method helps in enhancing the effectiveness of E-learning for grade IX students. The result of this study is in line with the findings of Borup et.al, Heeyoung and Johnson (as cited Kobayashi, 2015) "both synchronous and asynchronous online tools have positive impacts on students' learning". Similarly, the study by Lalap Jr (2021) states that students were highly satisfied with the use of Google Classroom and Google Meet followed by Google form as this Google application are user friendly, affordable and easy to use. Apart from that there was significant effect on using these apps to the academic performance of class VII students learning social studies.

Conclusion

Though E-learning is new in Bhutan, the pandemic was a blessing in disguise for the curriculum developers, teacher educators, teachers and learners nationwide. It's because the pandemic was an eye opener for all the stake holders related to education department in the sense that we should be ready for E-learning platform during emergencies. The study showed that in E-learning, "instructors and students" must depend on technology for effective communication with each other as stated by Kobayashi (2015). Students' attitude towards E-learning depends upon the accessibility to required gadgets and internet, skill in technology and satisfaction with E-learning platforms. Apart from that choosing the right technology plays a vital role in making E-learning a fruitful experience for both teachers and students.

The two E-learning platforms namely Google Meet and Google Classroom overall have positive changes in students' attitude towards E-learning. The positive attitudes and willingness of students to learn through E-learning platforms suggests that future E-learning initiatives have good potential in Bhutan.

Limitations

The size of the sample was small and it is based on the study done on students of Thrimshing Central School. The Google meet feature "Raise your hand" and "Break out room" was not used as it is a new feature which weren't there during the time of doing research. There is a scope for the researchers to do further research with bigger sample size using the new features of Google Meet.

Recommendations

In order to have a better E-learning experience for teachers and students nationwide, the researchers would like to lay down the following recommendations:

- The Teacher Professional Support Division (TPSD) should organize PD for the teachers on the use of Google Meet app for teaching purpose, Google form for preparing questionnaires and conducting test.
- The Ministry of Education can avail for the paid version of Quilgo website for all the teachers to use in conducting a cheating-free test like in real exam.
- The school should then give the orientation on the use of Google meet app and online test using Google form and Quilgo for all the students nationwide.
- The VTOB lessons aired through BBS as part of E-learning can be effective if the lessons are taught class wise rather than key stages.
- The Department of Curriculum and Professional Development (DCPD) should frame a curriculum whereby E-learning is integrated in the syllabus as blended learning for the effective teaching and learning process to take place. This will ensure the continuity of education even during the pandemics.

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